

Promoting Sustainability

Western Wayne Family Health Centers



TODAY'S PRESENTATION

1. Barriers to
Sustainability

2. WWFHC
Strategies

3. Next Steps

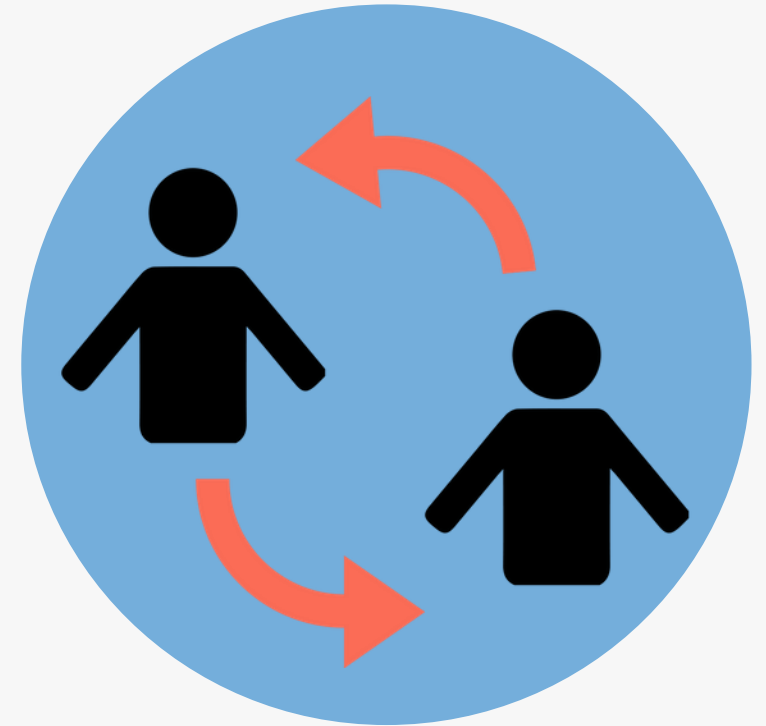
BARRIERS



Staff
Composition



Demands of
the Job



Staff
Turnover

How do we foster a strong workforce that contributes to **sustaining** these initiatives?



At Western Wayne, we provided better access to **DATA**

- Population Health Management System
- Pulls patient information and gaps in services
- Some use it, some don't

MediQuire System

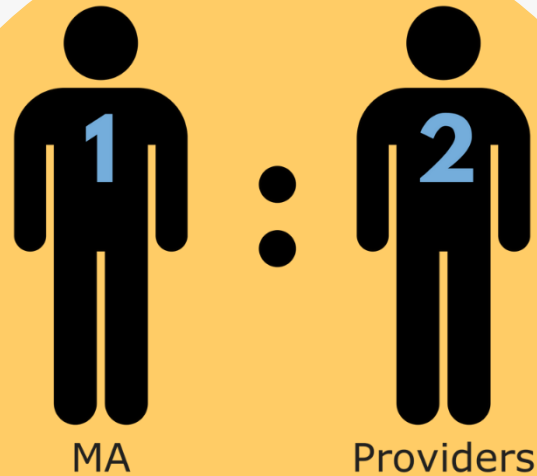


Improved COMMUNICATION

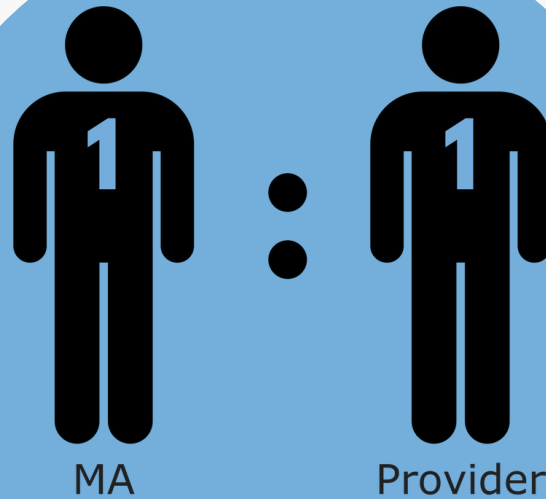
Implemented trainings
and meetings between
Providers, MAs and Front
Desk Staff



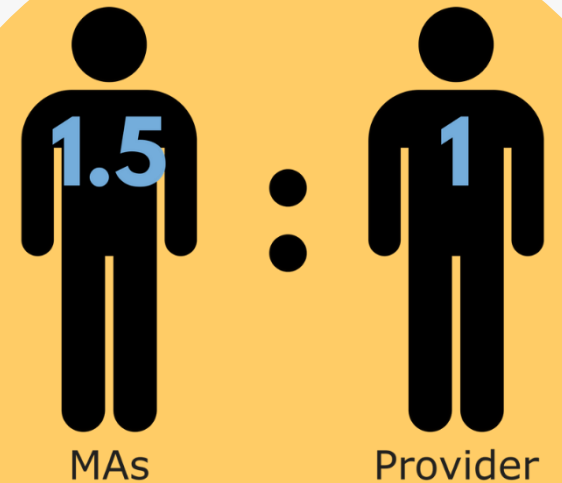
Increased ratio of MAs to Providers



Before



Now



Future

Moving Forward:

How do we avoid going down the same path?

- Lots of barriers to sustainability
- Challenge with staff motivation, skill levels, and willingness
- Need to develop innovative strategies to improve sustainability

