

# Advantage Health Centers

Learning Collaborative: Operationalizing HIV & HCV Testing and  
Linkage to Care



# Mission Statement

- Advantage Health Centers is dedicated to providing comprehensive healthcare and support services to Metro Detroit's community and those experiencing homelessness regardless of source of payment.

# The Team

- Shameekqua Tripplett HIV Prevention Coordinator
- Javar Jackson Director-Quality Improvement, Risk Management and Accreditation
  - Shakara Milledge Clinical Informatics
- Jasmine Bridgefourth Quality Improvement Coordinator

# Best Practices- Testing Integrated into Clinic Flow

# All New Patients

- Front Desk (Welcome Package has HIV Testing Consent)
- Triage with Medical Assistant ( HIV Test is offered and administered)
- Provider visit (Risk assessment/Counseling/Results)
- Certified HIV Test Counselor if Reactive or Requested
- Labs (Providers discretion or Two reactive Rapids)

# Established Patient

- Front Desk ( Half- sheets needs indicated; e.g. STD/HIV testing)
- Triage with Medical Assistant (HIV Test is offered and administered)
- Provider visit (Risk assessment/Counseling/Results)
- Certified HIV Test Counselor if Reactive or Requested
- Labs (Providers discretion or Two reactive Rapids)

# Reduce H.I.V Testing Stigma

- Incorrect Knowledge
- Stigma occurs at many levels
- Manifestation of stigma take many forms
- H.I.V. related stigma reinforces existing stigma against marginalized groups (e.g., men who have sex with men [MSM])

## Cont'd..

- “The Point of Routine Screening is when you go and interact with your health care provider, we want our patients to be tested for H.I.V. It’s like they would not think of coming in and seeing you with out checking your blood pressure. We want H.I.V to be like that.”
  - The longer we allow H.I.V/A.I.D.S to exist as a silent killer in our collective minds, the longer it will continue to ravage our communities.



# Educating Medical Assistants



# Cont'd..

- Basic Knowledge of H.I.V
  - Transmission
  - Treatment
  - H.I.V Testing

# Rewards

- January: H.I.V Testing contest between Medical Assistants  
\$50.00 Visa Card for 3 winners.  
(Advocate, Administer, Log, Input EMR)
- February:\$ 5.00 Subway/McDonald's Gift cards for Patients  
getting H.I.V Test.
- April: Lunch and Learns for all Staff Members.



Advantage Health Centers would like to Thank the Institute for Population Health for collaborating with us on this journey to routinize H.I.V. and HCV Testing within Healthcare.